

Congratulations to XYZ Company, Inc.!

You have successfully completed program Implementation and are progressing into ongoing Administration, with support from your MassMutual Account Manager



Dedicated Account Manager

Name: Matt Johnson
 Email: MJohnson33@massmutual.com
 Phone: (413) 744.0634

Service Contact Center

Phone: 1-844-**WRKPLACE** (1-844-975-7522)
 M-F 8am-6pm, Eastern
 Fax Number:
 877-888-2677
 Email address: MassMutualService@illumifin.com

Premium Mailing Address - Standard

MassMutual Financial Group
 PO Box 19015
 Greenville, SC 29602-9015

Premium Mailing Address - Overnight

MassMutual Financial Group
 2000 Wade Hampton Blvd
 Greenville, SC 29615

What to expect from your Account Manager:

- ✓ Single point of contact for your Voluntary Benefits
- ✓ A dedicated advocate, working for you and your employees
- ✓ Knowledgeable support for service-related issues
- ✓ Consultant for plan, administration, or eligibility changes; merger or acquisitions
- ✓ Expert committed to creating a successful annual enrollment
- ✓ Program analysis to assist in making product or feature recommendations

Here is how your administration will work:

Deductions per year:	
Billing Frequency:	
Bill Design:	
When New Hires Enroll:	
How New Hires Enroll:	
When QLE Enroll:	
How QLE Enroll:	