

# CASE STUDY AFLAC INDIVIDUAL PRODUCTS

- Diagnostics group with 68 FT employees
- · Locations in CT, NJ and NY
- · Group was divested and spun off a larger healthcare group
- · All new benefit program deployed for separated entity

This group was previously under a larger healthcare organization where they accessed their health insurance, ancillary and voluntary benefits. The separation from the larger organization required the introduction of a new enrollment platform with the ability to manage feeds to carriers. Additionally, this required the need for onboarding, educating and enrolling employees in a new suite of benefits and a new enrollment platform. There was less than 2 weeks to build the platform, provide communications and complete enrollment.

Client needed a platform solution to coincide with the new benefit offering as part of a separated entity from former parent organization. Epóix built benefits and eligibility out on Employee Navigator.

# **SOLUTION AND RESULTS**



- · Installation of platform, Employee Navigator, with ongoing feeds
- Cobra and Consolidated billing being provided through partnership with Amwins &
- · Enrollment Technology, Communication, Benefit Counselors, Eligibillity Management, Consolidating Billing & Cobra provided at NO COST to employer.



- 93% of employees completed enrollment with a Benefit Counselor
- 99% approval rating of Benefit Counselor by employees
- 96% of text messages successfully delivered to employees

# **ENROLLMENT BY THE NUMBERS**



### **VOLUNTARY BENEFITS**

- · Accident, Cancer, Hospital, Critical Illness & Short-Term Disability
- 31 enrolled employees \$32,714 in Annual Premium



- \$ 2,520 Comp. Ep6ix
- \$ 12.604 Comp. Field/broker
- 80% Comp. to Field/broker



### WHOLE LIFE & CHRONIC CARE

- MassMutual Whole Life
- 27 enrolled employees
- · \$27.516 in Annual Premium



- \$ 5,200 Comp. Ep6ix
- \$ 17,335 Comp. Field/broker
- 70% Comp. to Field/broker

# TOOLS TO ENHANCE VALUE & SUBSIDIZE COST

# **ACTIVE ENROLLMENT**

We define active enrollment as at least 75% of eligible completing employees enrollment with a Benefit Counselor. We can subsidize communication enrollment platform for up to 2 years with voluntary benefits & active enrollment.

## **VOLUNTARY BENEFIT OFFERING**

Introduction of 2-3 worksite or voluntary benefits to be offered

# WHOLE LIFE

Introduction of a whole life option for employees on a voluntary basis

### **GA PARTNERSHIP**

Partnership with Amwins as the GA provided override to cover platform build, ongoing eligibility management, Cobra and Consolidated billing.