* **Ep6ix**
  + Agnostic to carriers and enrollment platforms
  + Virtual enrollment app for communication, scheduling, screenshare meetings and virtual call center
  + Preferred subsidy arrangements with certain carriers
  + Approach to enrollment is to deliver benefit strategy and education using the best Benefit Counselors in the industry.
    - Intensive training on core benefits for all Benefit Counselors
    - Intensive training on the benefits and strategies specific to the client
  + Development of a custom communication plan using mobile enabled tools and any combination of call center and virtual screenshare meeting/consult options
  + Execution and Experience – 15 years of executing core enrollments.
  + Key partnerships including TPAs, Technology, Compliance, Billing Solutions, etc.
* **1600 Benefit Counselors** who are trained holistically on core/health education.
  + Credentialed and Rated Benefit Counselors (app that requests rating from employee following each consultation)
  + Spanish Speaking and additional language support as well
  + New Hire On-boarding
  + Case Training for each case
* **Case Management** 
  + Daily Status calls and Group Communication app provide visibility throughout enrollment.
  + Case Managers who work with you, your Account Execs and the client on enrollment and implementation setup
  + Project Plan and Implementation Timeline creates visibility and execution throughout the pre-enrollment, communication, enrollment and post enrollment timeline.
  + Scrub all files against election forms for data integrity before sending to carrier/broker.
  + Custom Survey – pushed out via texting app – **Visibility into enrollment experience and Accountability for Benefit Counselors**
* **Mobile Enabled Communication Plan and App** 
  + Custom Communication plan (template that is updated and branded for each client and enrollment)
  + Voicemail
  + Texting & Push notifications (as well as email)
  + Schedule Links
  + Custom Videos (samples for review)
* <https://ep6ix.vids.io/videos/799cd7be101de2cdf0/cascades>
* <https://ep6ix.co/Anatomy_IT_Benefits>
* <https://ep6ix.vids.io/videos/ac9cd9b71918e8cd25/atrium-living-mp4>
  + Custom Posters and Postcards
  + Communication Center in App
    - Allows for posting of Benefit Guide, SBCs and more.
* Virtual Call Center and Screenshare meetings – hybrid
  + Setup of Virtual Call Center with Screenshare meeting option
  + Use of Custom video and scheduling tool to go out via texting app.
* Bene Admin System (if needed)
  + Ability to work across all platforms: cases enrolled on Ultipro, ADP, Paycom, Paylocity, Bswift, Ease, Employee Navigator, IES, Benefit Harbor and more.
  + Ability to create demographic feeds from payroll platform to platform for payroll integration.
  + **OPTION: Full build-out on Employee Navigator with EDI feeds for all carriers** (this will help with bill reconciliation and adds/terms/deletes) and **payroll integration**
    - **Ability to integrate with ADP using custom feed using multi-tenet demographic file upload on daily basis.**
  + **OPTION: Build cases on your Ease license as well.**
  + Deduction reports in layout needed for auto upload of deductions.
  + Can import current plans with data provided from carrier eligibility files or benefit census.
  + Benefit Statements created for all employees.